

13.01.2025 № 20250113/01

Dear Partner,

Greetings from SkyTel OU.

As you may know, the regulator in the United Kingdom (UK), The Office of Communications (OFCOM), is implementing new CLI Guidance, effective January 29, 2025. The new regulations require carriers to adopt stringent measures to limit potential unauthorized robocalls, spam, and spoofing involving UK CLI.

According to OFCOM's updated CLI Guidance, calls sent to our network from outside the UK (or the three Crown Dependencies: Jersey, Guernsey, and the Isle of Man) should not contain UK CLI except in the following strictly limited use cases:

First, as a Network CLI Number:

- UK mobile users roaming overseas making calls to UK numbers, i.e., calls with CLI from the +447 number range;
- Where the traffic originated on a UK (or Crown Dependency) network, was routed outside the UK (or Crown Dependencies), and then re-entered through a UK (or Crown Dependency) network, including calls originating from nodes or cloud services in the UK (or Crown Dependencies);
- Where the traffic originated from a UK (or Crown Dependency) customer but was carried on a non-UK (or non-Crown Dependency) network, including traffic hosted on nodes or cloud services outside the UK (or Crown Dependencies).

Second, as a Presentation CLI Number:

- Where the traffic originated from a UK (or Crown Dependency) customer but was carried on a non-UK (or non-Crown Dependency) network, including traffic hosted on nodes or cloud services outside the UK (or Crown Dependencies).

Except for the above use cases, calls originating from outside the UK with UK CLI may be blocked.

As a partner of SkyTel OU, we remind you of your obligation to comply with OFCOM's updated CLI Guidance and the applicable contractual arrangements to limit potential fraud, unauthorized robocalls, spam, and spoofing for traffic sent to our network. Please ensure that traffic sent to SkyTel OU with UK CLI:

- Falls within one of the above use cases;
- Uses numbers presented in the CLI field that have been lawfully assigned to your customer;
- Has undergone "Know Your Customer" or "Know Your Traffic" screening;
- Does not include unauthorized robocalls, spam, or spoofing and otherwise complies with OFCOM's updated CLI Guidance.

Please be advised that if SkyTel OU incurs any charges, fees, or fines associated with non-compliant traffic, we will pass these through to you following the acceptance of such traffic on our network.

If you have any questions, please contact your Account Manager.

Thank you for your immediate attention to this matter.

Kind Regards,
Sales Department
SkyTel OU